

QUALITY MANAGEMENT POLICY

Limak Renewable Energy, with the purpose of meeting the needs and expectations of stakeholders, fulfilling its responsibilities toward society, the environment, and its employees, and continually improving its service quality, hereby undertakes to:

- Ensure accountability for the effectiveness of the Quality Management System (QMS),
- Ensure that the quality policy and quality objectives are established for the QMS and that they are compatible with the strategic direction and context of the organization,
- Ensure the integration of the QMS requirements into Limak Renewable Energy's business processes,
- Promote the use of the process approach and risk-based thinking at every stage of our operations,
- Ensure the availability of resources needed for the QMS,
- Communicate the importance of effective quality management and of conforming to the QMS requirements to all stakeholders
- Ensure that the QMS achieves its intended outputs,
- Engage, direct, and support persons to contribute to the effectiveness of the QMS,
- Establish continual improvement as an integral part of all our business processes and encourage all stakeholders toward continual improvement,
- Support employees at all levels involved in our business processes to demonstrate their leadership as it applies to their areas of responsibility,
- Adopt the principles of excellence in service delivery and customer focus in all our activities, thereby generating the highest level of customer satisfaction,
- Enhance operational efficiency and excellence by adopting a modern and inclusive management approach while developing institutional culture and corporate memory,
- Acquire, develop, and support advanced technologies in order to remain innovative and pioneering in every field of operation.